Docket No. 2000-0012 2455-4663

What is claimed is:

1. A method of tracking status information of communication devices of a user comprising:

- (i) storing information about a plurality of communication devices associated with the user, wherein at least two of the communication devices belong to different types of networks and do not depend on each other's network for a communication; and
- (ii) receiving the status information regarding the at least two of the communication devices from respective networks;
- 2. The method of claim 1, wherein the status information includes activity information of the communication devices.
- 3. The method of claim 1, wherein the status information includes presence information of the communication devices.
- 4. The method of claim 1 further comprising querying the different types of networks for information regarding the status of the communication devices.
 - 5. The method ϕ f claim 1 further comprising storing the status information.
- 6. The method of claim 1 further comprising updating the status information regularly.
- 7. The method of claim 1, wherein the communication devices are selected from the group consisting of a telephone, cellular phone, personal computer and set-top box.

- 8. The method of claim 1, wherein the different types of networks are selected from the group consisting an Internet, a telephone network, a cellular phone network and a video network.
- 9. A method of providing status information of a user to a requestor comprising:
- (i) storing information about a plurality of communication devices associated with the user, wherein at least two of the communication devices belong to different types of networks;
- (ii) receiving status information regarding the at least two of the communication devices from the respective networks; and
 - (iii) providing the requestor with the status information.
- 10. The method of claim 9, wherein the status information includes the activity information of the communication devices.
- 11. The method of claim 9, wherein the status information includes presence information of the communication devices.
- 12. The method of claim 9 further comprising receiving a request for the status information from the requestor.
- 13. The method of claim 9 further comprising querying the different types of networks for information regarding the status of the communication devices.

- 14. The method of claim 9 further comprising providing the requestor with preference information associated with the at least two of the communication devices.
- 15. The method of claim further comprising storing the status information of the communication devices.
- 16. The method of claim 9 further comprising updating the status information regularly.
- 17. The method of claim 9, wherein the communication devices include at least two of a telephone, cellular phone, personal computer and set-top box.
- 18. The method of claim 9, wherein the different type of networks are two of an Internet, a telephone network, a cellular phone network and a video network.
- 19. The method of claim 9, wherein the requestor is one of the communication agencies of the different type of networks responsible for establishing a communication path to one of the communication devices upon receiving a request from a third user.
- 20. The method of claim 9, wherein the requestor is of a buddy list service or an Internet Call Waiting service
- 21. A method of providing status information of a user to a requestor comprising:

(i) storing information about a plurality of communication devices associated with the user, wherein at least two of the communication devices belong to different types of networks;

(ii) receiving status information regarding the at least two of the communication devices from the respective networks;

(iii) selecting one of the at least two of the communication devices based on the status information; and

(iv) providing the requestor with an identification of the selected communication device to which the user can most likely be reached.

22. A method of providing an alternative communication path to a user comprising:

23. (i) storing information about a plurality of communication devices associated with the user, wherein at least two of the communication devices belong to different types of networks;

(ii) receiving status information regarding the at least two of the communication devices from respective networks;

(iii) / receiving a request for an alternative communication path to the

user;

(iii) selecting one of the communication devices of the user for the alternative communication path based on the status information; and

- (iv) directing the request for an alternative communication path to the network to which the selected communication device belongs, thereby enabling the network to establish a communication path to the selected communication device.
- 24. The method of claim 22, wherein the status information includes activity information of the communication devices.
- 25. The method of claim 22 wherein the status information includes presence information of the communication device.
- 26. The method of claim 22 further comprising querying the different types of networks for information regarding the status of the communication devices.
- 27. The method of claim 22 further comprising evaluating user preference information associated with the communication devices in selecting the communication device for the alternative communication path.
- 28. The method of claim 22 further comprising storing the status information of the communication devices.
- 29. The method of claim 22 further comprising updating the status information regularly.
- 30. The method of claim 22, wherein the communication devices includes at least two of a telephone, cellular phone, personal computer and set-top box.



31. The method of claim 22, wherein the different type of networks are two of an Internet, a telephone network, a cellular phone network and a video network.

- 32. A method of providing an alternative communication path to a user comprising:
- (i) storing information about a plurality of communication devices associated with the user, wherein at least two of the plurality of communication devices belong to different types of networks;
- (ii) querying the different types of networks for the status information of the at least two of the plurality of communication devices, wherein the status information includes presence information and activity information and indicates whether the at least two of the plurality of communication devices are currently on-line and when they were last active;
- (iii) receiving the status information regarding the at least two of the plurality of communication devices from respective networks;
- (iv) receiving a request from one of the different types of networks for an alternative communication path for a call that the one of the different types of networks was unable to complete due to the user's absence;
- (v) evaluating the status information received at step (iii) to determine a communication devices at which the user can likely be reached;
- (vi) selecting the communication device at which the user can likely be reached as the alternative communication path; and

(vii) redirecting the call to the network to which the selected communication device belongs, thereby enabling a communication path to be established to the user's selected communication device.

33. The method of claim 31, wherein the storing is performed through an Internet portal site by providing the user with a predetermined registration procedure to enroll in the service of the method.

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